



myProcess

SCHÜTZE
CONSULTING AG



DOCUMENTATION

myProcess-Connector for myInvenio

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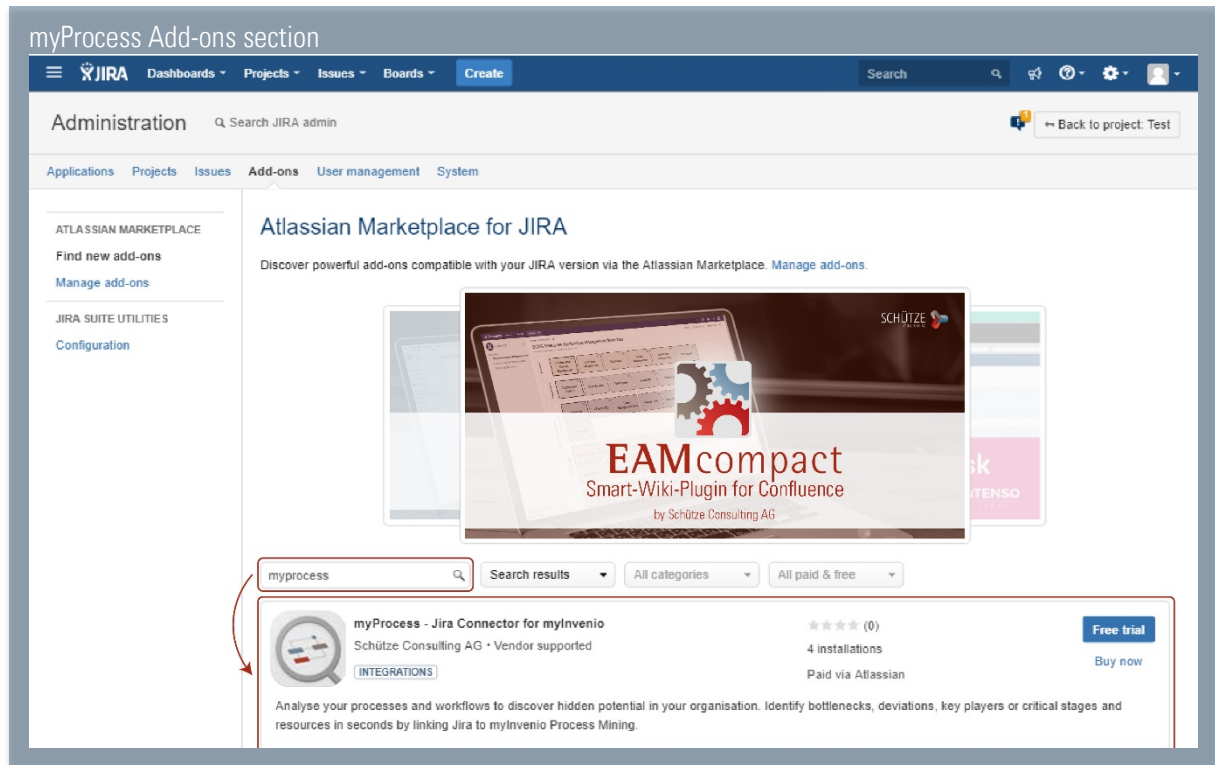
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1 HOW TO INSTALL THE PLUGIN

1.1 Installation from Atlassian Marketplace

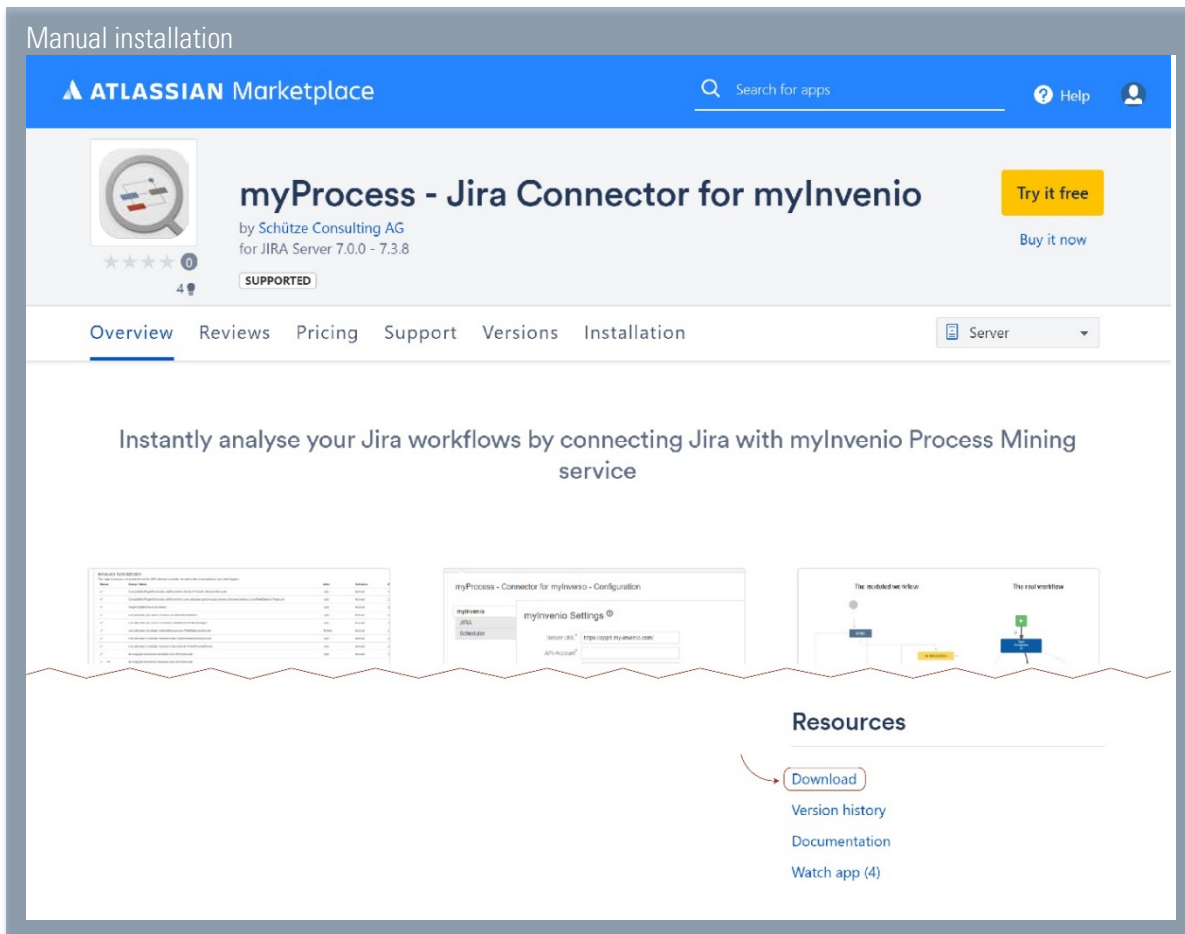
As a Jira administrator, search for 'myProcess' in the Add-ons section. If the plugin does not appear in the search results, you may be using an unsupported version of Jira – please contact us, so we can get a new version out to you.



Click on "Free trial" or "Buy now" to install it. You will be asked to login using your my.atlassian.com account to create your evaluation license or buy a commercial license. Your license will be applied automatically.

1.2 Manual installation by upload

If your Jira installation runs in a secure network, or you are otherwise unable to use the marketplace, you will need to install the plugin manually.



Download the plugin as a JAR-File from the myProcess page (<https://marketplace.atlassian.com/1216814>) in the marketplace by clicking the "Download" link in the "Resources" section.

The screenshot shows the Jira Administration interface. The top navigation bar includes 'JIRA', 'Dashboards', 'Projects', 'Issues', 'Boards', and a 'Create' button. The 'Administration' section is active, with a search bar and a 'Back to project Test' link. The left sidebar lists 'ATLASSIAN MARKETPLACE' (with 'Find new add-ons' and 'Manage add-ons' (1)), 'JIRA SUITE UTILITIES' (with 'Configuration'), and 'MYPROCESS - CONNECTOR FOR MYINVENIO' (with 'Global Settings'). The main content area is titled 'Manage add-ons' and includes a notification: 'A newer version of the Universal Plugin Manager is available. Update Now' (2). Below this, there are filters for 'Filter visible add-ons' and 'User-installed'. The 'User-installed add-ons' list shows three plugins: 'Atlassian JIRA - Plugins - Instance Health Plugin' (with 'UPDATE AVAILABLE' and 'Update' buttons), 'Atlassian Universal Plugin Manager Plugin' (with 'UPDATE AVAILABLE' and 'Update' buttons), and 'myProcess - Connector for myInvenio' (3). The details for 'myProcess - Connector for myInvenio' are expanded, showing a 'Free trial' button (4), 'Buy now', 'Get started', 'Configure', 'Uninstall', and 'Disable' buttons. The 'License details' section (5) shows 'Unlicensed' status, a 'License key' field, and an 'Update' button. The plugin description states: 'A process mining tool for Jira using myInvenio. Powered by Schütze Consulting AG. Try myProcess - Connector for myInvenio free for 30 days.' and '15 of 15 modules enabled'.

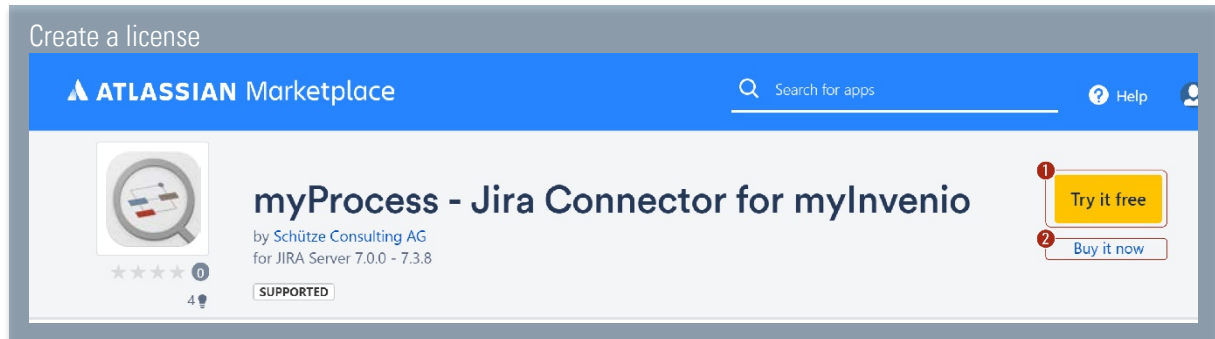
As a Jira administrator, navigate to “Manage add-ons” section and select “Upload add-on”. This will open a dialog where you can either choose a file or provide an URL to the plugin file.

After successfully installing the plugin you will need a license to use it. On the “Manage add-ons” page you will see the newly installed plugin. Select it to open the plugin details. There you will see a “Free trial” and a “Buy now” buttons, which allow you to get a license.

You will be redirected to your my.atlassian.com account to create your evaluation license or buy a commercial license. Your license should be automatically applied on the plugin in your Jira. Follow the next section to get and assign the license manually.

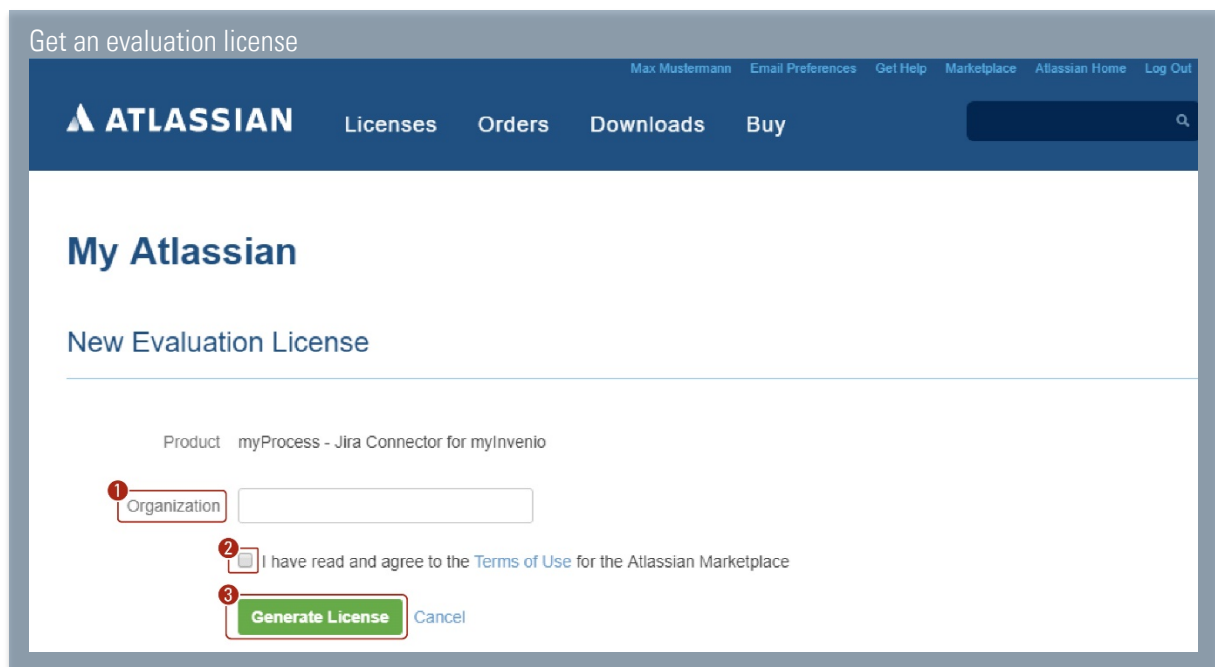
1.3 Assign plugin license manually

Atlassian enables you also to get and assign the plugin license manually. To buy a license or to get an evaluation license go to the myProcess Marketplace page (<https://marketplace.atlassian.com/1216814>) and click on "Free trial" and a "Buy now" to create a license.



1.3.1 Try it free

To get the evaluation license click on "Try it free". You will be redirected to the my.atlassian.com page. Login with your My Atlassian account.



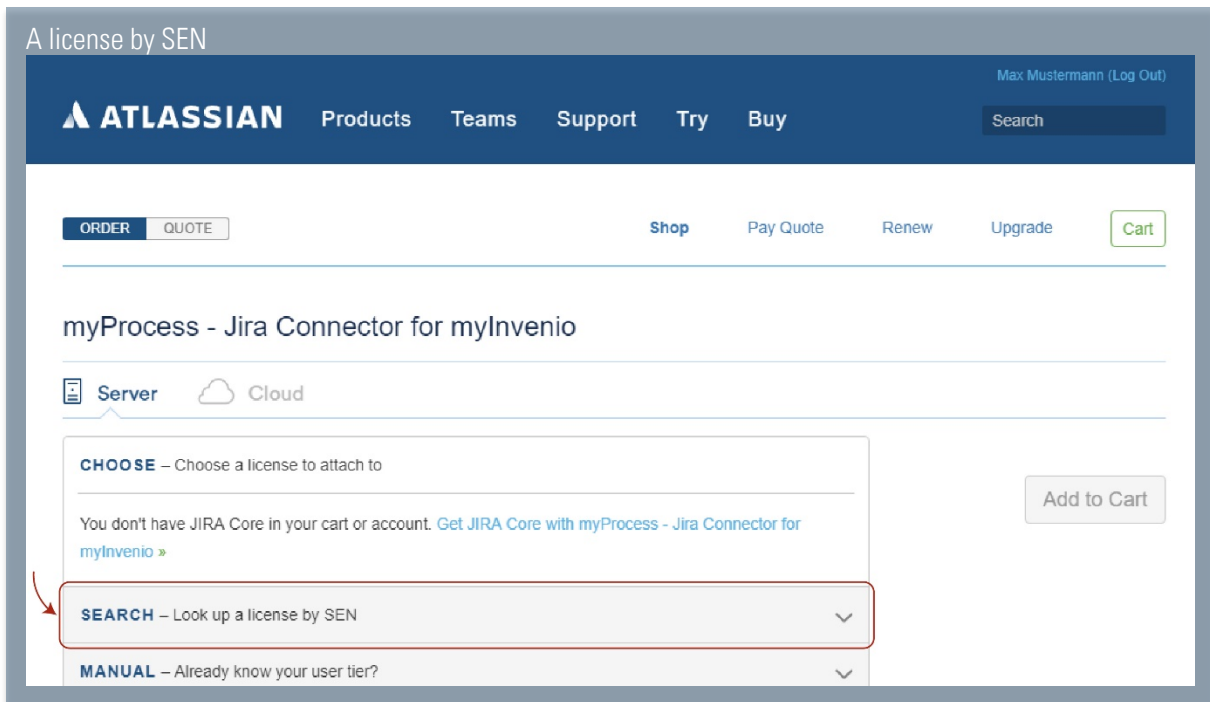
Set the organization and tick the checkbox to agree on the "Terms of Use".

1.3.2 Buy it

To buy a license follow the link “Buy it” and login into your My Atlassian account.

SEARCH - Look up a license by SEN

You are provided with three different options to choose the matching license of the myProcess plugin to your Jira server.



Here we will describe the second option but feel free to choose the option you prefer if you already familiar with creating Atlassian licenses.

To look up a license by SEN you need the SEN (Service Entitlement Number) of your Jira instance and the e-mail address of the My Atlassian account that is assigned to the Jira license. To read the SEN information from your Jira instance follow the instructions on the Atlassian support page <https://confluence.atlassian.com/support/how-to-find-your-support-entitlement-number-sen-229840018.html>.

(Example for Jira version 7 and above. In your Jira instance browse to Administration/Applications/SEN)

A license by SEN

Max Mustermann (Log Out)

ATLASSIAN Products Teams Support Try Buy Search

ORDER QUOTE Shop Pay Quote Renew Upgrade Cart

myProcess - Jira Connector for myInvenio

Server Cloud

CHOOSE – Choose a license to attach to

SEARCH – Look up a license by SEN

Search for a specific JIRA Core instance by SEN ?

1 SEN-XXXXXX Email 2 Submit

3 Add to Cart

MANUAL – Already know your user tier?

After filling in the information click on “Add to Cart” and “Check out” after verifying your order.
The license will be shown in the list of all your licenses.

Find the Service Entitlement Number (SEN)

JIRA Dashboards Projects Issues Boards Create Search

Administration Search JIRA admin

Applications Projects Issues Add-ons User management System

Versions & licenses Application access

JIRA SOFTWARE JIRA Software configuration

INTEGRATIONS Application links DVCS accounts HipChat Bamboo configuration FishEye Perforce

Versions & licenses Upload an application

JIRA Software 7.3.4 5 users (1 used)

Maintenance expires 11/Oct/17

Support entitlement number (SEN) SEN-123456

License type Developer

Organisation name Atlassian

License key [REDACTED]

Uninstall

JIRA Core 7.3.4 Add JIRA Core users

Manage all of your licenses. Manage licenses

Get answers to your licensing and purchasing questions. View the licensing FAQ

Need licensing help? Mention your SEN when contacting support. Contact the support team

Copy the license key and go to your Jira instance on the “Administration/Add-On” page. Select “Manage add-ons” to list all your installed plugins. Look for the myProcess plugin and click to unfold it. Paste the license key into the field and confirm it with the button “Update”.

Paste the license key

The screenshot shows the Jira Administration interface. At the top, there's a header with the Jira logo and navigation links. Below that, the 'Administration' section is active, with a search bar and a 'Back to project: Test' button. The left sidebar contains links for 'Applications', 'Projects', 'Issues', 'Add-ons', 'User management', and 'System'. The main content area is titled 'Manage add-ons' and includes a notification about a newer version of the Universal Plugin Manager. The 'myProcess - Connector for myInvenio' plugin is listed with a 'Free trial' button. Below the plugin name, it states 'A process mining tool for Jira using myInvenio. Powered by Schütze Consulting AG.' and 'Try myProcess - Connector for myInvenio free for 30 days.' There are buttons for 'Free trial', 'Buy now', 'Get started', 'Configure', 'Uninstall', and 'Disable'. The 'License details' section shows 'Unlicensed' and an empty 'License key' field. A red box highlights the 'License key' field and the 'Update' button below it. A red line is drawn across the top of the page.

Administration Search JIRA admin

Applications Projects Issues Add-ons User management System

ATLASSIAN MARKETPLACE

Find new add-ons

Manage add-ons

JIRA SUITE UTILITIES

Manage add-ons

You can install, update, enable, and disable add-ons here. [Find new add-ons.](#)

A newer version of the Universal Plugin Manager is available. [Update Now](#) [Skip this version](#) [Remind me later](#)

myProcess - Connector for myInvenio [Free trial](#)

A process mining tool for Jira using myInvenio. Powered by Schütze Consulting AG.

Try myProcess - Connector for myInvenio free for 30 days.

[Free trial](#) [Buy now](#) [Get started](#) [Configure](#) [Uninstall](#) [Disable](#)

Loading screenshots...

Version: 1.1.2

Vendor: Schütze Consulting AG (SCA)

Add-on key: de.scag.jira.myinvenio.myProcessPlugin

License details: Unlicensed

License key:

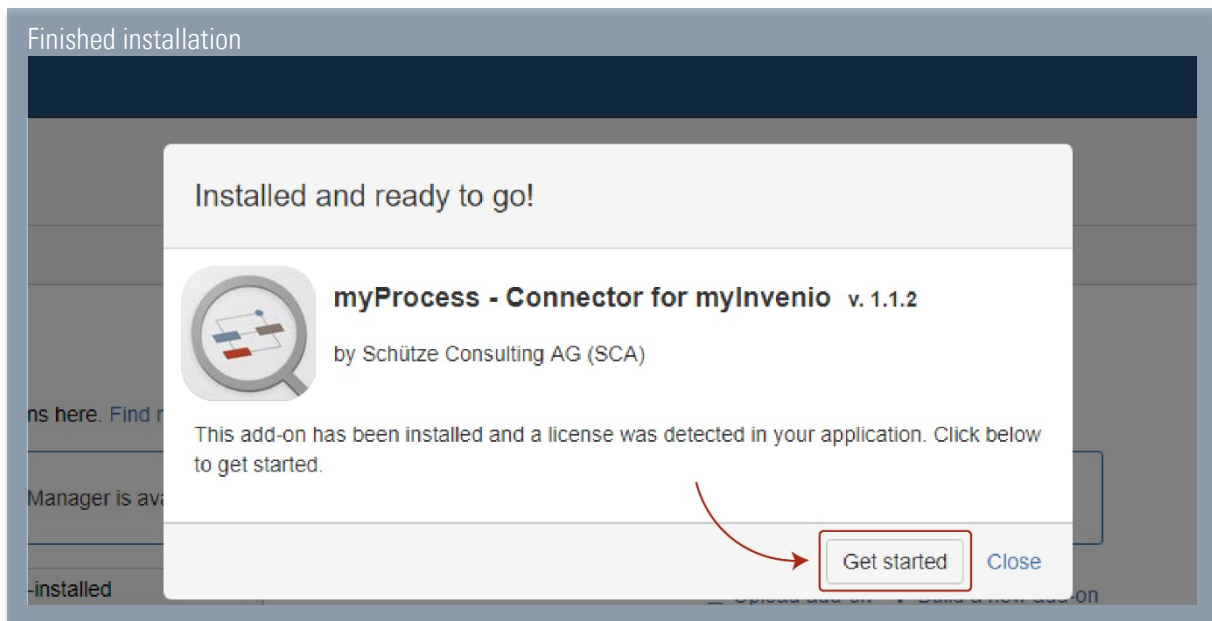
[Update](#)

16 of 16 modules enabled

The myProcess plugin is now ready to be used.

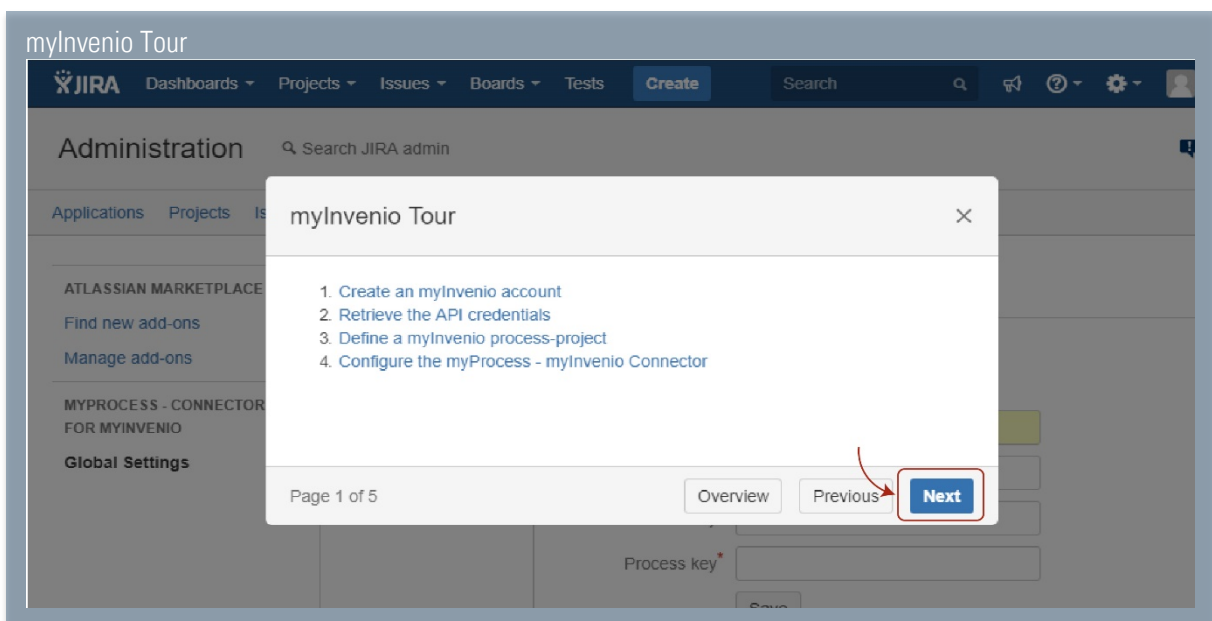
1.4 Finished installation

After you finished installing the plugin you will see a dialog.



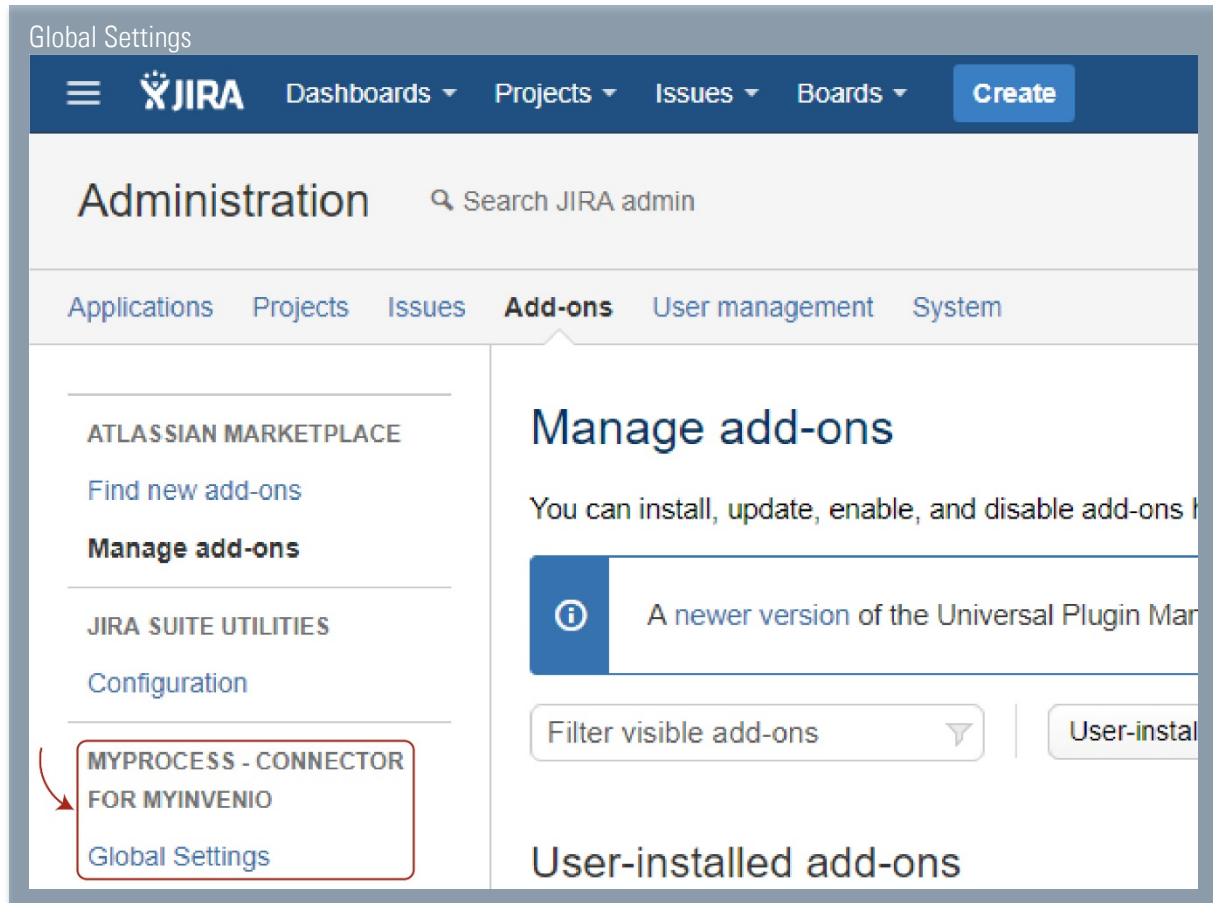
1.5 Getting started

By clicking on "Get started" you will be redirected to the configuration page with a dialog showing you how to create a trial myInvenio account in the "myInvenio Tour".



2 HOW TO CONFIGURE THE PLUGIN

To be able to use the myProcess plugin you need to configure the settings. In the Add-ons page of the administration area you will find the plugin “Global Settings” link on the left side:



2.1 myInvenio Settings

The initial view shows the **myInvenio**-settings tab. Here you will need the myInvenio API credentials.

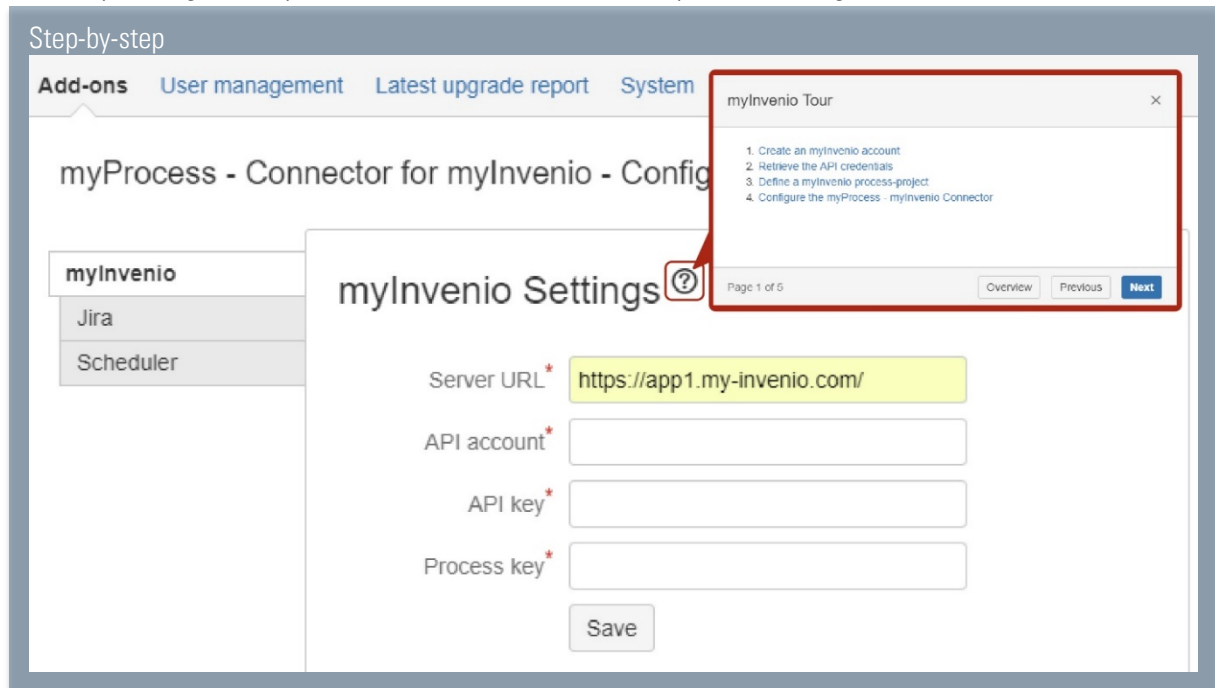
The screenshot shows the 'myInvenio-settings' window. At the top, there is a navigation bar with tabs: 'Add-ons', 'User management', 'Latest upgrade report', 'System', and 'Test Management'. Below this, the main title is 'myProcess - Connector for myInvenio - Configuration'. On the left, there is a sidebar with a tree view containing 'myInvenio' (selected), 'Jira', and 'Scheduler'. The main content area is titled 'myInvenio Settings' with a help icon. It contains four input fields, each with a red asterisk indicating it is required: 'Server URL' (pre-filled with 'https://app1.my-invenio.com/'), 'API account', 'API key', and 'Process key'. A 'Save' button is located at the bottom right of the form.

- | | |
|--------------------|--|
| Server URL | This is the server URL of the myInvenio API.
The default URL is http://app1.my-invenio.com/ . |
| API account | The API account of myInvenio. Usually your myInvenio username. |
| API key | The API key of your myInvenio account. |
| Process key | The process key of the created process in the myInvenio workspace. |

After you have finished filling in the myInvenio settings and have pressed the “Save” button, the plugin tries to connect to your myInvenio API account on the given server. This is part of validating your settings. If the connection fails the settings will not be saved.

2.1.1 Don't have a myInvenio account?

If you don't have a myInvenio account, you should open the step-by-step tour of how to create a trial myInvenio account by clicking on the question mark icon next to header "myInvenio Settings".



2.2 Jira settings

Click on the **Jira** tab to configure Jira specific settings like the Jira project to use with myInvenio.

The screenshot shows the 'Jira Settings' configuration page. On the left, there is a sidebar with three tabs: 'myInvenio', 'Jira', and 'Scheduler'. The 'Jira' tab is selected. The main content area is titled 'myProcess - Connector for myInvenio - Configuration'. Inside this area, there is a 'Jira Settings' form. The form contains the following fields:

- Data Limit***: A text input field with the value '1000' and a help icon (?) to its right.
- Jira User***: A dropdown menu with a help icon (?) to its right.
- Warning**: A warning icon followed by the text: 'Consider that all the generated process models will include the work transitions and statuses at the permission level from the selected user. All user with permission to the project will see the process models.'
- Jira Project***: A dropdown menu.
- End-Statuses***: A text input field with a help icon (?) to its right.
- Save**: A button at the bottom of the form.

Data Limit

The maximum number of transitions that will be uploaded into myInvenio to create the process model. Please be aware of the myInvenio API data limit for your account. The data limit on the trial account is 2000.

Jira User

To ensure that all issues are taken into account and the transitions are collected you must specify a Jira user who has the appropriate permissions. We recommend you create a new user specifically with these permissions to ensure that every transition is processed.

Please be aware, that all generated process models will only include transitions and statuses that the configured user has permission to view.

Jira Project

The project in Jira that you want to analyse with myInvenio and for which the process models will be generated. Currently only a single project can be activated at the same time – should you require multiple projects please contact our support so we can get this upgrade out to you.

All users with permission to view the project will be able to see the process models.

End-Statuses

Jira statuses of that project that mark an issue as finished/closed. At least one status must be selected. You should select a **Jira project** first, so that the statuses match.

2.3 Scheduler settings

Scheduler settings

Add-ons User management Latest upgrade report System Test Management

myProcess - Connector for myInvenio - Configuration

myInvenio
Jira
Scheduler

Scheduler Settings

Refresh Timer ☒ ?
in Minutes

Next run 2017-09-26 13.02.15

Update process models

Refresh Timer

Interval in minutes to update the workflow model of the project.

Please consider the API limitation of your myInvenio account. The limitation for the trial account are 200 requests within 6 hours.

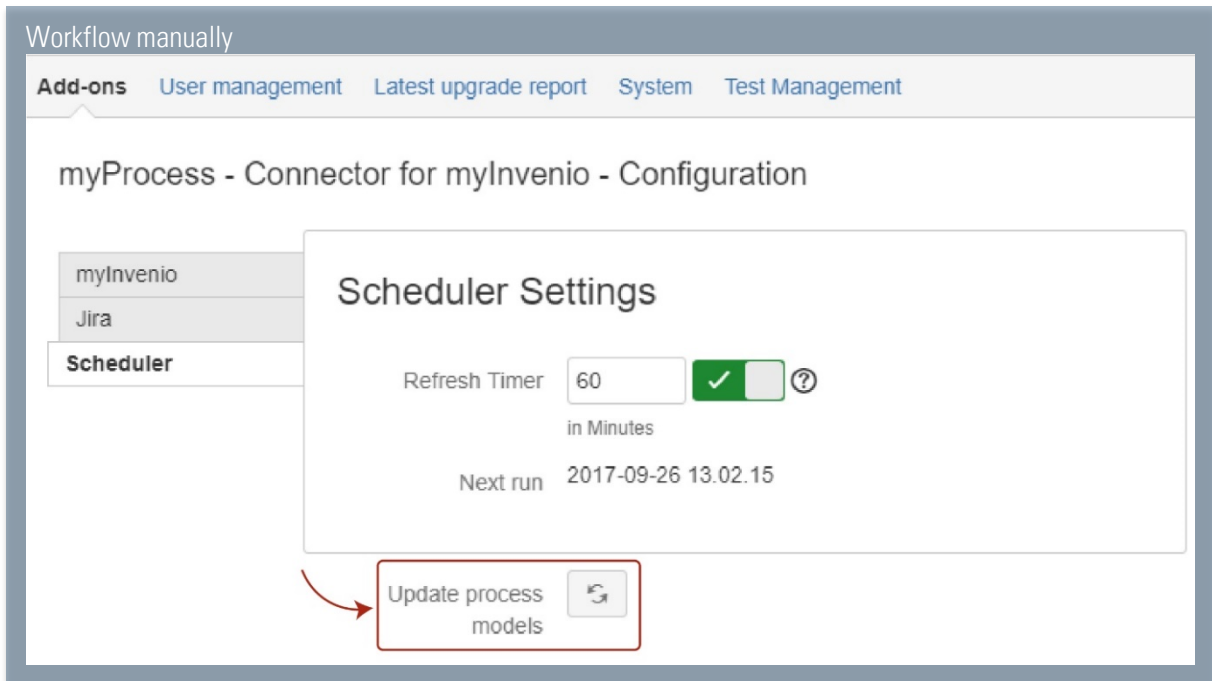
The switch turns the scheduler on and off.

The settings will be saved automatically when you leave input field of refresh timer after editing or when you turn the switch.

This view also provides information about when the next run of the scheduler is planned, if the scheduler is turned on, and what the result of the last run was.

2.4 Update workflows manually

If you'd like to trigger the update of the workflows manually you can do this by pressing the button next to "Update workflows" beneath the settings area.



Congratulations! You have successfully installed and configured myProcess. Check out our documentation for more details, best practices and additional features. If you have any questions, don't hesitate to contact our support experts!